



City of Everett Massachusetts

Everett Police Department

45 Elm Street – Everett, MA 02149

Steven A. Mazzie
Chief of Police

Tel. No. (617) 394-2462
Fax No. (617) 394-2357

MOTOR VEHICLE STOP - QUALITY OF SERVICE ASSESSMENT FORM

CITATION #: _____

DATE: _____

Excellent
Good
Average
Not Good
Poor

Did the officer present himself/herself in a courteous and professional manner? 5 4 3 2 1 N/A

What was the duration of the stop? (estimate) _____ **minutes**

Were you informed of the reason for the stop? Yes _____ No _____

If a monetary fine was involved, were you informed of the proper procedure to pay it/or appeal it? Yes _____ No _____

Please provide any comments or suggestions you may have _____

Return Form to:
Everett Police Department
Attn: Executive Officer
45 Elm Street
Everett, MA 02149